



### 1. What is experiential expertise?



Experiential expertise is the use of experiential knowledge by people who live and work with a disability situation.

The following elements are therefore important:

- 1. Experiential knowledge is different from, but not opposed to, professional knowledge. We will have to use them both to set up and organise a good coaching process.
- 2. This experiential knowledge is formulated and shaped by the experiential experts themselves. It is a specific form of expertise.

# 2. Domains of experience workers in VET/job coaching/job mediation



#### A. Peer Support:

**Individually**, for example, draw up an action plan (WRAP) together with the young person.

**Group level**. As a duo professional/experience expert in reinforcing group sessions.

#### **B.** Advocacy making:

Regarding employers to create inclusive workplaces. Policy making. GTB does not directly opt for this.

## 3. Ingredients to realise effective experience knowledge into rehabilitation services:

- 1. A **clear vision/mission** from the leaders of the rehabilitation service
- 2. Make a clear competence set of the experience workers
- 3. **Training** to experience workers and the professionals Jump to Job is Straighten the self -esteem
- 4. From peer support to individuals to **group empowerment** sessions and advocacy
- 5. The importance of the **involvement** of peers in the development stage of the training
- 6. Paid part time employment



#### Conclusions

- We reach the awareness of the importance of experience experts in our services.
- Common service design(s) on experience expertise is (are) needed.
- Training possibilities to staff and users are needed.