

Assignment Name: VIP: “Equal opportunities on labour market”		Country: Romania, Belgium
Location within Country: Bucharest, Iasi, Arad		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: Romanian ministry of labour, family and equal opportunities		N^o of Staff: 4
Address: str. Dem.I.Dobrescu nr.2-4 sectorul 1 București		Duration of Assignment: 30 months
Start Date (Month/Year): 01/11/2008	Completion Date (Month/Year): 30/04/2011	Approx. Value of Services 602700
Name of Associated Consultants, if Any:		N^o of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: <p>The Romanian Ministry of Labour, Social Affairs and Family operates as lead organization a project financed by the European Social Fund on integrating people with disabilities into the employment. The project intends to tackle the contradiction between the increasing importance of employment for people with disabilities, and the Romanian situation where the employment participation of people with disabilities is still rather low. The Romanian approach to social integration focuses very much on care and independent living, while vocational assessment and vocational rehabilitation are relatively unknown concepts. Training via realistic work simulations or via real work in sheltered workshops is only present at a very small scale (via NGOs), and certainly supported employment and reintegration into the labour are unknown.</p> <p>In its specific objectives, the project the deal with the various stages of the vocational (re)integration process that aims to provide people with disabilities with employment:</p> <ul style="list-style-type: none"> ▪ Vocational assessment, which aims at the evaluation of skills, abilities and interests of the person with a disability and analyses the requirements of the intended job(s) ▪ Vocational training, which bridges the gap between the personal profile and the job profile and increases the level of employability of the person with a disability ▪ Sheltered workshops, which are predisposed to make the necessary adaptations to work processes in order to welcome all people, irrespective of their actual productivity level ▪ Supported employment providing support to people with disabilities to secure and maintain paid employment in the open labour market. This service includes job preparation, job finding, placement and on-the-job support. <p>The idea is to establish these new services in three Romanian counties (regions), in co-operation with the local public service providers to people with disabilities and employment offices:</p> <ul style="list-style-type: none"> ▪ Bucharest ▪ Iasi ▪ Arad 		
Description of Actual Services Provided by Your Staff: Development of <ul style="list-style-type: none"> • A competency framework that includes a detailed domain specification of all areas of knowledge, skills and attitudes required by core professional groupings who work in the field of vocational training/ rehabilitation for people with disabilities. • A related accreditation system for professionals that offers the opportunity for professionals to 		

obtain formal recognition of their competencies and qualifications. It encompasses processes, procedures, structures, roles and responsibilities, criteria and standard setting as well as verification procedures.

- Twinning arrangements between EPR members and Romanian rehabilitation centres

Assignment Name: Support to implementation of social insurance in Kazakhstan/ Framework contract AMS/451 LOT N°8/		Country: Belgium, Kazakhstan
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: Ministry of Labour and Social Protection of the Population of the Republic of Kazakhstan		N° of Staff: 3
Address:		Duration of Assignment: 11 months
Start Date (Month/Year): 04/2004	Completion Date (Month/Year): 02/2005	Approx. Value of Services 250.000
Name of Associated Consultants, if Any:		N° of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: The objectives of the project are to assist the Ministry of Labour and Social Policy in Kazakhstan in the implementation of obligatory social insurance and insurance of the responsibility of the employer for work injuries and professional diseases, by: Providing legal expertise in the development of legislation and supporting regulation; Improving the methods and procedures of assessment of disability; Strengthening the actuarial capabilities of MLSP in the assessment of the costs and outcomes of social insurance expenditure. The EPR is responsible for the component, which includes provision of technical assistance to the Ministry of Labour and Social Protection in streamlining, harmonising and improving the system of assessment of disabilities across the laws that provide compensation in case of disability. EPR has involved Wim Van den Heuvel (23 days) and Jan Albers (36 days) as key experts in this component. Jan Spooren (7 days) provides legal advice for all project components as back-up support.		
Description of Actual Services Provided by Your Staff: <ul style="list-style-type: none"> • Providing legal expertise in the development of legislation and supporting regulation; • Improving the methods and procedures of assessment of disability; • Strengthening the actuarial capabilities of MLSP in the assessment of the costs and outcomes of social insurance expenditure 		

Assignment Name: LABOR: Knowledge centre for employment improving measures and training for people with learning disabilities		Country: Austria, Belgium, Cyprus, Finland, France, Germany, Greece, Hungary, Ireland, Italy, The Netherlands, Portugal, UK
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Commission, DG Education and Culture		Nº of Staff: 4
Address: Place Madou 1, 1210 - Saint-Josse-Ten-Noode, Brussels, Belgium		Duration of Assignment: 38 months
Start Date (Month/Year): 12/01	Completion Date (Month/Year): 01/05	Approx. Value of Services 1.200.000
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: As the title indicates, the project is a laboratory for labour-related issues. The concrete output of LABOR is a website with database and helpdesk. While gathering material on training and employment measures for people with learning disabilities and improving the flow of information across borders, the material that eventually arrives on the website is tailored to the specific needs of four different stakeholders: people with learning disabilities, service and training providers, employers, public authorities. The project partners carried out interviews with the different stakeholders in their country. The scientific partners prepared a research review on good practice and have edited all survey materials before these have been put on the Knowledge Centre. The knowledge gathered while setting up this website will be used to support providers in fine-tuning their training and employment services and to advise the local, regional, national and European authorities in order to increase the employment opportunities for people with learning disabilities.		
Description of Actual Services Provided by Your Staff: The EPR has been active in collecting data on existing vocational training and measures aimed at the integration into employment of people with learning disabilities. The EPR was in charge of gathering the data in two countries: Germany and Finland. The two countries were then involved in the completion of a National Summary of Labour Market Programmes and Welfare Benefit Systems that was provided, and the questionnaires for service providers, employers, workers and co-workers. EPR undertook dissemination and promotion actions of Labour, its Knowledge Centre, and the Good Practice Guide.		

Assignment Name: Prometheus: “Promoting quality of social services of general interest”		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Commission, DG Employment and Social Affairs		Nº of Staff: 7
Address: 37 rue Joseph II, B-1000 Brussels		Duration of Assignment: 24 months
Start Date (Month/Year): 01/12/2008	Completion Date (Month/Year): 30/11/2010	Approx. Value of Services 360668
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: The overall objective of this project proposal is to develop, validate and pilot the cross-sectoral and trans-national application of a quality assurance system for social services. Other objectives are: - to reach agreements on a Common Quality Framework: common leading Principles for Quality (and criteria for quality assurance for the social sector. Via a CEN workshop a wide range of European and national sectoral stakeholders in the field of social services will review and validate Principles for Quality and criteria for quality assurance. The result will be a CEN Workshop Agreement (CWA), a consensus based agreement between stakeholders in the social sector concerning defining quality (Quality Framework) and criteria for quality assurance. - to implement the quality system in four EU Member States and in four different social service sectors: Services to people with disabilities / Portugal Services to homeless people / Romania Residential long-term care to elderly and dependent people / Denmark Child care services / Greece - to improve the quality of the services in the pilot sites via training, advice and bench learning. The four pilot sites will draft with the help of external experts an improvement plan which is based on the self-evaluation, and aims to meet the criteria for quality assurance of the Common Quality Framework. - wider dissemination and deployment of the quality approach to numerous stakeholders at European as well as on national level.		
Description of Actual Services Provided by Your Staff: Development of: <ul style="list-style-type: none"> • A Common Quality Framework for SSGI: Quality principles and criteria for quality assurance. • Operational performance indicators for measuring and benchmarking performance on quality criteria in social services. • An evidence based and validated system (processes and procedures) of (self)-assessment based on the Common Quality Framework for SSGI. • A network of relevant national and international bodies for an effective and sustainable cooperation within and across countries. • A Standardized Programme for national information and training seminars • A network of trained auditors and consultants who will be able to promote quality in the social sector, advise social service providers and perform external audits. • Agreements with the national stakeholders to ensure the sustainability of the project results • An Online bench-learning tool 		

Assignment Name: Reintegrate: Integrated e-learning environment for managing return to work.		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: Work Research Centre Ltd (WRC), Ireland		Nº of Staff: 3
Address: 3 Sundrive Road Dublin 12 Ireland		Duration of Assignment: 24 months
Start Date (Month/Year): 01/11/2007	Completion Date (Month/Year): 31/10/2009	Approx. Value of Services 389977
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: This project was being proposed under the EU Lifelong Learning Programme 2007-2010 (Leonardo Da Vinci). It was a multilateral project focused on the transfer of innovation. The priority targeted was that of developing relevant and innovative e-learning content and supports, Specifically, the project developed innovative ICT based services and practices in lifelong learning. The project aimed to <ul style="list-style-type: none"> • Develop and test tools for assisting employers to retain ill or disabled workers in employment with a specific relevance to older workers and the recruitment of people with disabilities, • Transfer knowledge and skills form research to employer practice, • Develop an innovative e-based system that includes a self-assessment tool and learning facilities to promote, retention, reintegration and recruitment, • Use the tools to transfer knowledge and skills across national boundaries, • Carry out field trials of the system in a number of countries. 		
Description of Actual Services Provided by Your Staff: Development of: <ul style="list-style-type: none"> - A self-assessment tool that provides the user with both a profile of their own knowledge and skills and an organisational profile, in relation to job retention and the return to work of an ill or injured employee or colleague - A bank of data including information on national policy, guidelines, good practices, statistics case studies These two sources of information fed the following supportive tools: <ul style="list-style-type: none"> - An e-learning environment which will guide HR professionals, employers and workers through a simulated disability management process and a full on-line training - A face-to-face training course which summarise the content of the e-learning environment and which is addressed to employers, workers representatives and HR professionals A website including general information, the e-learning environment, links to key website, resource materials, useful contacts		

Assignment Name: Equabench: Benchmarking European Excellence		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: Cedar Foundation		Nº of Staff: 3
Address: Malcolm Sinclair House, 31 Ulsterville Avenue, Belfast		Duration of Assignment: 24 months
Start Date (Month/Year): 01/10/2008	Completion Date (Month/Year): 30/09/2010	Approx. Value of Services 371637
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: <p>In October 2008, the EQUABENCH project brought together eight vocational, education and training (VET) organisations with a proven track record in innovation and continuous improvement. Partner organisations from Italy, Slovenia, UK, Ireland, Belgium, Germany, Portugal and the Netherlands followed a two year work programme to share expertise and best business practice at workshops, benchmarking activities and dissemination events.</p> <p>By establishing a network of European VET organisations EQUABENCH aimed to facilitate the import and export of best business practice in order to improve the quality of training for people who have a disability or other form of disadvantage.</p> <p>EQUABENCH identified and adapted the innovative quality practice of network members and used this to produce six Innovative Practice Guides structured around the EFQM fundamental concepts of Excellence. The Guides is freely available to all VET organisations across Europe.</p> <p>In addition, each network member emported and applied at least one innovative aspect of best practice within their own organisation.</p> <p>The work undertaken by EQUABENCH paved the way for any European VET organisation to address quality assurance issues in a business focused, results orientated manner and provided a vital resource for any organisation seeking to pursue an internationally recognised quality standard.</p> <p>EQUABENCH is supported by the European Leonardo da Vinci Transfer of Innovation programme via the UK's National Agency Ecotec.</p>		
Description of Actual Services Provided by Your Staff: Development of: <ul style="list-style-type: none"> • best practice manuals in relation to each of the concepts and a report on their effectiveness in improving the quality of the vocational training in partner countries • new or revised quality assurance process for use within vocational training • improved outcomes for disabled and disadvantaged people involved in training • improved performance management systems linked to vocational training outcomes and outputs • dissemination events to influence key stakeholders 		

Assignment Name: Eurofound study: “Active Inclusion of young people with disabilities or health problems”		Country: UK, Spain, Poland, Netherlands, Finland, Denmark
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: Work Research Centre		Nº of Staff: 2
Address: 3 Sundrive Road Dublin 12 Ireland		Duration of Assignment: 6 months
Start Date (Month/Year): 08/2010	Completion Date (Month/Year): 03/2011	Approx. Value of Services
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: <p>The aim of the research is to gather information on activation measures to integrate in employment young people with health problems or disabilities. The focus is open action measures to increase employment in the open labour market specifically involving health, social and employment services.</p> <p>The research targets 6 Members States which record an increased number of young people with health problems in receipt of unemployment or incapacity benefits: Denmark, Finland, UK Spain, the Netherlands, and Poland. For each of these countries, a national report must be drafted on policies, legislation and benefits that apply to young people with disabilities as well as services to support people finding a job.</p> <p>The national reports is divided into three main parts: an overview of the national policy including current status and recent trends on disability (10 pages); four case studies which illustrate active inclusion measures (5 pages each); a national summary with conclusion and identification of key messages for policy makers and professionals (2 pages).</p>		
Description of Actual Services Provided by Your Staff: <ul style="list-style-type: none"> gathering information with the support of some EPR members for the national reports under the coordination of EPR secretariat 		

Assignment Name: AEGIS: Open Accessibility Everywhere: Groundwork, Infrastructure, Standards		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: Centre for Research and Technology, Hellas		Nº of Staff: 3
Address:		Duration of Assignment: 42 months
Start Date (Month/Year): 01/09/2008	Completion Date (Month/Year): 28/02/2012	Approx. Value of Services 12343521
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: ÆGIS (Open Accessibility Everywhere: Groundwork, Infrastructure, Standards) is an international project aiming at empowering people with disabilities, the elderly and anyone else experiencing disadvantaged when using Internet services, desktop PCs or mobile devices. This project will provide an accessible, exploitable and deeply embeddable approach in mainstream Information and Communication Technologies (ICT), and will develop open source accessible interfaces and accessibility toolkits for developers, alongside accessible applications and open source assistive technologies for end-users and their supporters. The consortium is composed of 20 European partners; with Sun Microsystems as coordinator. EPR assumes an important role in this project as it is responsible for the collection of user requirements, the testing and evaluation of the project outcomes and the project's dissemination activities. The project offers a unique opportunity to enter a new field (accessible ICTs) and to gain experience and prestige. ÆGIS is financed under the 7th Research Framework Programme and will last 42 months.		
Description of Actual Services Provided by Your Staff: <ul style="list-style-type: none"> • Collecting of user requirements, • Testing and evaluating the project outcomes regarding User Centered Design, Integration and Pilot Applications • Leading the dissemination workpackage. • Organising Belgian workshops and international conferences 		

Assignment Name: CEDEFOP tender: “quality approaches for assuring the quality of training and services provision”		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: LUCAS, Centre for research and consultancy in care, KUL leuven		Nº of Staff: 3
Address:		Duration of Assignment: 12 months
Start Date (Month/Year): 06/2008	Completion Date (Month/Year): 06/2009	Approx. Value of Services 102880
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: The approach of this study was threefold: a/ The first phase identified current societal changes, policy trends and challenges of the health and social services as an economic sector. These force current vocational education and training to develop innovative approaches which focus on the desired and necessary generic competences to make social and health services more effective, integrated and demand-oriented. b/ In the second phase, generic competences were identified. Generic competences can be defined as shared knowledge, skills and attitudes of different occupational groups of care workers. The project will not only focus on frontline staff, but also on the middle-management and management. c/ Thirdly, innovative practices which stimulate the identification and development of generic competences were presented. This resulted in a validated report on the gaps between current and necessary competences, innovative practices to resolve them and recommendations to the European Commission and CEDEFOP on the necessary and desired systems of vocational education and training.		
Description of Actual Services Provided by Your Staff: The advanced expertise of EPR in professional development and quality assurance in the VET sector was very beneficial in the framework of this study. EPR provided support in: <ul style="list-style-type: none"> • Identifying important societal changes, policy trends in health and social care and in the vocational education and training with an impact on skills, know-how and knowledge needed by professionals working in the service provider sector, • Producing a list of generic competencies of the staff working in the social service provision field • Gathering models of good practice in training and lifelong learning which cover the different areas and levels of competence Moreover, in its capacity of European organisation, EPR involved service users and care professionals in the validation of the tools but also used its extended network of contacts for dissemination, and exploitation purposes.		

Assignment Name: ATIS4all: Assistive Technologies and Inclusive Solutions for All		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: FUNDOSA TECHNOSITE S.A.		Nº of Staff: 3
Address: CALLE ALBASANZ 16 3-B1, 28037 MADRID - SPAIN		Duration of Assignment: 36 months
Start Date (Month/Year): 01/2011	Completion Date (Month/Year): 01/2013	Approx. Value of Services 591.000
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: <p>Disability as a human rights issue and matter of law was confirmed in the UNCRPD adopted by the General Assembly at its sixty-first session in December 2006. The Convention is the first human rights treaty that the EC as a whole has ratified. It aims to ensure that people with disabilities enjoy human rights on an equal basis with other people.</p> <p>People with special needs in Europe continue to be confronted with a number of barriers to usage of everyday ICT products and services. Inclusive ICT and Assistive Technologies (ATs) are essential for enabling full participation in society for many people, notably people with disabilities and elderly people. These technologies allow people to participate more fully in the knowledge society by mitigating barriers many face in their daily life environments. ATIS4all proposes an innovative approach without discarding the achievements of the traditional methods. It is based on three cornerstones:</p> <ul style="list-style-type: none"> - Usage of Web 2.0 technologies and user participation. Participation of relevant actors of the AT ICT field in vertical social networks enriches contents and fosters market dynamism, - Redefinition of the target market. The potential beneficiaries of ATs and accessibility devices and services are not only people with strictly defined disabilities. - Focus on open software and cutting-edge technological trends. Assistive Technologies and Inclusive Solutions as solutions for anyone, at anytime and anywhere. <p>Supported by the cornerstones mentioned above, ATIS4all will start up and maintain: an open, collaborative portal offering information on AT ICT and accessibility products and services available across Europe; a repository of open source assistive technology software and cutting-edge technological trends; and a network of partners that will provide their knowledge and expertise to manage, control, foster and dynamise the participation of the key actors in the portal and repository.</p>		
Description of Actual Services Provided by Your Staff: <p>EPR is more specifically involved in the Dinamisation of the "EASTIN 2.0" portal. In this respect, the emphasis is especially put on:</p> <ul style="list-style-type: none"> • Increasing the number of active members in the portal, as well as their activity • Controlling and evaluating the advance of the project, risk management and conflict resolution • Organising and coordinating the fifth workshop "Dinamization of the "EASTIN 2.0" portal and involvement of key actors". 		

- Organising and coordinating the two online meetings for monitoring the evolution and managing risks.
- Updating the strategy for dissemination and exploitation of the outcomes and the associated action plan

Assignment Name: Mental Health Project Group: “Measuring mental health in vocational rehabilitation”		Country: France, Finland, Ireland, Italy, The Netherlands, Portugal, Scotland
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Platform for Rehabilitation (EPR)		Nº of Staff: 7
Address: 15 rue de Spa, B-1000 Brussels		Duration of Assignment: 45 months
Start Date (Month/Year): 06/2000	Completion Date (Month/Year): 02/2004	Approx. Value of Services Not applicable (own resources)
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: This project started in July 2000 to identify common concerns in the centres on mental health. The objectives are the following: <ul style="list-style-type: none"> • Prepare an inventory/ description of services offered in the mental field by EPR • Generate a list of the key issues/ concerns facing members in their provision of mental health services • Identify areas of common concern around performance indicators, non-vocational outcomes and health and social gain indicators • Identify areas of common concern around issues of advocacy and service user involvement • Prepare a proposal for the Steering Group for a discrete piece of work to address some of these issues/ concerns. The members of the group are representatives from centres in France (CRM), Finland (Kappraka), Ireland (NTDI), Portugal (CRPG), Scotland (RehabScotland), Italy (ODC) and the Netherlands (SRL). The group considered that the nature and ways of funding were quite different among centres. In order to find out how well people with mental health difficulties benefit from the centres services and how to maximize the services, the workgroup designed a questionnaire on health and social gain indicators. The questionnaire has three purposes: first it is a guidance tool, so the service-users could identify areas that needed attention and discuss this with their case-managers if needed. Second it is a way to measure individual improvement in well-being during a stay in one of the centres (measuring at entrance, half-way and at the end of the course or guidance). Third it is a way to measure general outcomes (in terms of well-being) of the courses for this group (mental health) specially, so we can inform the funders.		
Description of Actual Services Provided by Your Staff: Developed a comprehensive tool for mental health evaluation consisting of two complementary processes Drafted methodology for application of the instrument based on evaluation results from instrument piloting Multidimensional analysis (principal component analysis) established from answers to the given questions. The aim of the analyses were: To bring out the relevant dimensions (based on the respondents' logic) to measure mental health		

To determine what questions will be necessary and complete enough to cover these dimensions.

Inferential analyses (analyses of variances) to test the tool's relevance:
 Is the tool discriminating between respondents' pathologies?
 Does the tool make it possible to measure change in mental health?

Assignment Name: Quality Assurance in vocational training to people with disabilities: a European perspective: a Conference organized by the European Platform for Rehabilitation		Country: Belgium
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Commission, DG Education and Culture		N^o of Staff: 4
Address: Place Madou 1, 1210 - Saint-Josse-Ten-Noode, Brussels, Belgium		Duration of Assignment: 6 months
Start Date (Month/Year): 09/2004	Completion Date (Month/Year): 02/2005	Approx. Value of Services 77.420 (of which 50% own contribution)
Name of Associated Consultants, if Any:		N^o of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: <p>The overall objective of the conference (and related dissemination measures) is to identify, analyse and exchange 'good practice' in quality management with the view to promoting, controlling and improving quality of public and private VET provision. In line with the policy of the European Commission to follow up on the European Year of People with Disabilities, the conference will specifically focus on vocational training services to this target group.</p> <p>The conference is conceived as a two-day event, divided into four sessions: Session 1 : Vocational Training to people with disabilities Session 2 : The EQRM Awarding Event Session 3 : Different approaches to quality in vocational training Session 4 : Quality in vocational training in practice</p> <p>The total number of participants in the conference is one hundred (100).</p> <p>The EPR has a sound experience and expertise in the field of Quality Assurance. Its major contribution in the field is the development and launch of the European Quality in Rehabilitation Mark (EQRM), a quality and accreditation system for rehabilitation services for people with disabilities. The EQRM is recognized by all European stakeholders in the field and the European Commission has considered using this system as a reference model for a European quality framework for social services. Besides this mark of Excellence, Besides this mark of excellence, the EPR has recently developed The European Quality Assurance System for Social Services (E-QUASS), a quality assurance system based on the core values of the rehabilitation sector. The QUASS criteria assure minimum quality performance on Principles of Excellence and assure the running of an operational Quality Management System.</p>		

Description of Actual Services Provided by Your Staff:

The EPR is in charge of the whole event organisation.

Assignment Name: Optimising strategies for integrating people with disabilities into work (Opti-Work)		Country: France, Italy, Estonia, Ireland, Portugal, The Netherlands, Slovenia, Greece, Germany, UK, Malta, Norway, Austria, Slovak Republic, Denmark
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Commission, DG Research		Nº of Staff: 17
Address: SDME 7/15, B-1049 Brussels		Duration of Assignment: 36 months
Start Date (Month/Year): 01/2005	Completion Date (Month/Year): 12/2007	Approx. Value of Services 1 Million Euro of which 250.000 Euro would be for the EPR as a coordinating partner and the 15 national contact centres
Name of Associated Consultants, if Any:		
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: This project sets out... ...to develop and disseminate a conceptual framework, consisting of a number of analytic tools, and cross national comparative reports, ...to assist in formulating EU policy, calculating the socio-economic impact of those policies, and making recommendations for innovative strategies, ... to enhance the labour market integration of citizens with disabilities The analytic tools will be applied to existing strategies and methods aimed at integrating people with disabilities into the labour market to identify good practice and system inefficiencies as a means of informing future system planning and implementation.		
Description of Actual Services Provided by Your Staff: The role of the EPR is to oversee the fieldwork, to be undertaken by National Contact Centres (NCCs) in the 15 participating EU member states. Each NCCs will have an input of 32 working days (over 3 years), including the participation in 3 international meetings. The work would involve the gathering of national statistics/ legislation/ policies on the one hand, and conducting interviews with employers and people with disabilities on the other hand.		

Assignment Name: Establishment of European Quality in Rehabilitation Mark (EQRM)		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Platform for Rehabilitation (EPR)		Nº of Staff: 5
Address: 15 rue de Spa, B-1000 Brussels		Duration of Assignment: 12 months
Start Date (Month/Year): 01/04	Completion Date (Month/Year): 12/04	Approx. Value of Services 98.900
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: <p>The European Quality in Rehabilitation Mark (EQRM) is an initiative supported by key stakeholders in the rehabilitation sector and is meant to encourage and promote best practice in the Rehabilitation sector. The EQRM was launched this EQRM at 2nd of December 2003 in the European Parliament in Brussels.</p> <p>The EQRM is both a product and a service. It is not only a quality mark for rehabilitation services, but also enables like-minded organisations to engage in an externally accredited self-assessment and organisational learning process at a European level.</p> <p>The widely approved set of European Principles of Excellence includes the perspectives of Europe's most important stakeholders and the results of a feasibility study. The entire system, including materials and procedures, was tested in two participating pilot sites under supervision of a Quality Committee composed of leading stakeholders at European level of organisations for service users, service providers, social partners, funders and policy makers in the rehabilitation sector and the International Labour Organisation (ILO).</p>		
Description of Actual Services Provided by Your Staff: <p>The EQRM offers:</p> <ul style="list-style-type: none"> • An internationally recognised set of principles of excellence and associated criteria that provide a framework for developing methods which can add value to rehabilitation services and result in more relevant outcome within a changing EU and international environment. • A self-evaluation process that provides a template for examining the extent to which an organisation is fulfilling its responsibilities under the principles and to assist with the identification of areas for improvement. • Support services available exclusively to organisations registered with the EQRM, including customised site training, advice and guidance from accredited experts. • A Quality Mark to recognise that an organisation is considered by external assessors to be successfully pursuing excellence in rehabilitation service provision. • A benchmarking process in which organisations that achieve the Quality Mark can work together with like minded organisations to achieve better outcomes and processes. 		

Assignment Name: Prevocational training in IT and New Media: Chances for young people with disabilities (acronym: Disabili IT y)		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Commission, DG Education & Culture		Nº of Staff: 1
Address: Place Madou 1, 1210 - Saint-Josse-Ten-Noode, Brussels, Belgium		Duration of Assignment: 37 months
Start Date (Month/Year): 01/2003	Completion Date (Month/Year): 01/2006	Approx. Value of Services Subcontract of 2.000 Euro for EPR
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: The main objectives of the project are: Optimizing pathways for young people with disabilities into vocational training using modern ICT in an intensive way Opening pathways into the labour market for jobs characterized by intensive use of ICT		
Description of Actual Services Provided by Your Staff: The EPR is member of Advisory Board of the project which meets twice a year. The Supervisory Board of Josefsheim (including the Chamber of Commerce) and the German Consultancy Company BBJ are also part of this Advisory Board. Martin Ohridski participated in the second meeting of the Advisory Board in Bigge (27 January 2005). A last meeting of this Committee will take place early 2006. The European Platform for Rehabilitation (EPR) will undertake the following dissemination activities with regard to the project: Publication of an article on Disabili IT y in the March edition of the EPR newsletter. The newsletter issued every four months and is circulated to the entire membership of EPR and also to external organisations. Distribution of project materials (brochure, CD-ROM) at an info-stand during the General-Seminar 2005 in Dublin. Creation of link from the EPR website to the Disabili IT y website. Possibility to present Disabili IT y during a workshop at the General Seminar in 2006. Circulation of project brochure at the info-stand in the Brussels office.		

Assignment Name: A flexible model of pre-vocational training for women with disabilities		Country: Portugal, Ireland, The Netherlands, Germany
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Platform for Rehabilitation (EPR)		Nº of Staff: 4
Address: 15 rue de Spa, B-1000 Brussels		Duration of Assignment: 48 months
Start Date (Month/Year): 01/2002	Completion Date (Month/Year): 12/2005	Approx. Value of Services 40.000
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: The EPR Working Group on Women in Vocational Training was established in early 2000 to examine the participation and experience of women in Rehabilitation in the member centres of the EPR. In February 2002 the final report of the project group WIVR was presented to the Steering Committee. Simultaneously a project proposal for a pre-vocational programme was offered as consequent result and future perspective. The new group started its work in spring 2002, with discussions on different interventions and strategies based on the results of the first study, and gathered their results in a final report in spring 2005. It had the following objectives: To examine the participation and success rates of women in vocational rehabilitation in the EPR centres To investigate the barriers for women in vocational rehabilitation To make recommendations to the steering committee to improve the participation and success rates of women in vocational rehabilitation		
Description of Actual Services Provided by Your Staff: The work of the group involved the development of a quantitative and qualitative questionnaire that was issued to all member organizations in the EPR. As the statistical/ quantitative results of the questionnaire did not provide the information that was expected, the project group focused on the open/ qualitative questions, where barriers for women could be identified and possible solutions were developed. The project group shared the opinion that the most effective way to overcome the so-called 'double' disability (being women and being disabled) would be to offer a flexible model of pre-vocational training for women with disabilities. The group would not only develop such modules but also test them on the spot in the four countries.		

Assignment Name: System of Information on Vocational Rehabilitation (SIVOR)		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Platform for Rehabilitation (EPR)		Nº of Staff: 6
Address: 15 rue de Spa, B-1000 Brussels		Duration of Assignment: 12 months
Start Date (Month/Year): 01/2003	Completion Date (Month/Year): 12/2003	Approx. Value of Services 50.000
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: The SIVOR gives an overview of the trends and innovations of the vocational rehabilitation services of the Members of the European Platform for Rehabilitation. This system of information will help service providers to be better informed about each others services and to get new ideas in order to continuously improve their programmes and services for people with disabilities. SIVOR can be used as a reference tool for project development and benchmarking activity.		
Description of Actual Services Provided by Your Staff: <ul style="list-style-type: none"> • System of information containing descriptions of a broader range of services (networking, needs analysis, prevention, follow-up, after placement services), projects • Identification of main characteristics and the innovative services of each project. • Setting up a structure of reporters from member organisations, who are linked to the team members of SIVOR. 		

Assignment Name: Job retention / return to work for people with disabilities: Overview of concepts and best practices		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: Diversity Unit of the Belgian Federal Ministry of Personnel and Administration		Nº of Staff: 2
Address:		Duration of Assignment: 2 months
Start Date (Month/Year): 09/2005	Completion Date (Month/Year): 10/2005	Approx. Value of Services Not applicable (own resources)
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: <p>This study intends:</p> <p>To identify concepts and methodologies on job retention / return to work for people with disabilities used in various European countries (Belgium, Denmark, France, Ireland, Italy, Slovenia, Sweden, The Netherlands, the UK, Finland) and the USA.</p> <p>To provide concrete examples of good practices.</p> <p>The examples presented as well as the references to applications in various countries aim to illustrate the concepts rather than to provide a comparative analysis or systematic benchmarking.</p>		
Description of Actual Services Provided by Your Staff: <p>The EPR realised this overview study on concepts and methodologies on job retention / return to work for people with disabilities.</p>		

Assignment Name: SD-NetJob Promoting Accessible Social Dialogue and Innovative Training Practices: Towards an Information Society for All		Country: Multi country
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Commission, DG Employment and Social Affairs		N^e of Staff: 2
Address: 37 rue Joseph II, B-1000 Brussels		Duration of Assignment: 13 months
Start Date (Month/Year): 09/2005	Completion Date (Month/Year): 09/2006	Approx. Value of Services - 279.334 Euro (85% financed) for entire project - 16.547.44 for the EPR (with a co-financing of 2.920 Euro)
Name of Associated Consultants, if Any:		N^e of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: The SD-Net Job is a Web-based information exchange service, http://www.socialdialogue.net (known as "SDnet"). It was set up as part of the SDV-NetJob project 2001-2003. The site uniquely provides a wide range of original and acquired content on disability issues, diversity management, vocational training and employment in an accessible format ("WAI - level AAA compliant"). The site uniquely provides a wide range of original and acquired content on: disability issues diversity management vocational training and employment The content of the website (in English, Danish and Greek for the moment) will be available also in the two main "alternative" languages, namely French and German. Surveys of existing on-line content via 'data-mining', and the results will be analysed and re-purposed for the site users by expert researchers in the fields of labour market, vocational training and disability. The content will also be gathered from the Web sites of past and current ESF Article 6. projects and the results will be stored in a database, so that users will be able to retrieve content by means of keyword and semantic search tools.		
Description of Actual Services Provided by Your Staff: The main role of the EPR is to advise on the design and format of the website, making use of our experience with the knowledge management centre and upgrade the content of the project database. We will also involve the EPR network in the dissemination.		

Assignment Name: Including the excluded: promoting enhanced European cooperation in VET for people with disabilities (acronym: PROVET)		Country: Belgium, France, Italy, Slovenia, Portugal, Germany, Ireland
Location within Country:		Professional Staff Provided by Your Firm/Entity (profiles):
Name of Client: European Commission, DG Education & Culture		Nº of Staff: 3
Address: Place Madou 1, 1210 - Saint-Josse-Ten-Noode, Brussels, Belgium		Duration of Assignment: 17 months
Start Date (Month/Year): 06/2006	Completion Date (Month/Year): 10/2007	Approx. Value of Services 198.770 of which 25% is own financing
Name of Associated Consultants, if Any:		Nº of Months of Professional Staff Provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed: Jan Spooren – Project Director		
Narrative Description of Project: PROVET aims at strengthening the European cooperation in VET by testing and implementing European instruments on one hand, and raising the awareness of the Copenhagen process on the other hand. The main objectives of the project are: <ul style="list-style-type: none"> • Introduction to and use of the Europass portfolio • Explore and promote the European Common Quality Assurance framework • Applying the European instruments and quality measures for improving access to guidance services for trainees; • Overall awareness raising of the Copenhagen process and its common instruments, references and principles among managers, training staff and those participating in training 		
Description of Actual Services Provided by Your Staff: Two project partners are involved in each strand and will be responsible for testing, using, and promoting the related European instruments (see explanations in the description of the project). In this respect, the partners will test the products in their VET services; share the results of their testing during evaluation seminars and more widely during the European Conference; train the other EPR centres on how to use these products during international training seminars. The evaluation and training seminars as well as the European Conference also aims at raising awareness of the Copenhagen process, which is the objective of the fourth strand.		