



Toolkit: Sources of information on rehabilitation services

As an experienced journalist used to say: "To know the answers is very important, but even more important it is knowing where to find them".

In line with this and thanks to the interest of some of the EPR members, this paper will present a set of useful sources where to retrieve information on rehabilitation services and related issues, at European and international level and on specific provisions foreseen at national level.

INTERNATIONAL SOURCES

GLADNET

The Global Applied Disability Research and Information Network (GLADNET) brings together research centers, universities, enterprises, government departments, trade unions, and organizations of and for persons with disabilities.

The **GLADNET Infobase** (see <http://digitalcommons.ilr.cornell.edu/gladnetcollect/>) is a database of disability policy and employment-related research. It currently consists of over 473 indexed publications, reports, government documents, external websites and project descriptions that relate to employment and training for people with disabilities.

The **GLADMai** electronic list provides GLADNET members with an opportunity to contact all GLADNET colleagues with one email message to the coordinator. GLADMai's purpose is to establish a sense of community of knowledge sharing to advance opportunities for people with disabilities worldwide. A total of 698 individuals are now included on this electronic distribution process.

Source, International Information Support Centre

Source is an International Information Support Centre designed to strengthen the management, use and impact of information on health and disability. Source provides access to 25,000 resources relating to the management, practice and communication of international health and disability issues. It includes both published and unpublished materials, many originating from developing countries. Source is a collaborative venture of the Centre for International Health and Development, Handicap International and Healthlink Worldwide, it is located in London (UK) and can be accessed via the website www.asksource.info/

The combined information support centre is designed to meet the information needs of individuals and organisations working in health, disability and development worldwide. These include health workers, researchers and students, nongovernmental and governmental organisations, and disabled people's organisations.

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materials are from developing countries and include both published and unpublished literature not readily available elsewhere in the UK.

World Health Organization

WHO is the directing and coordinating authority for health within the United Nations system. It is responsible for providing leadership on global health matters, shaping the health research agenda, setting norms and standards, articulating evidence-based policy options, providing technical support to countries and monitoring and assessing health trends. In the 21st century, health is a shared responsibility, involving equitable access to essential care and collective defence against transnational threats. It is located in Geneva (Switzerland). More information are available on the following website www.who.int/en/

ILO

The ILO Disability Programme promotes equality of opportunity and treatment for persons with disabilities in vocational rehabilitation, training and employment, as reflected in Convention No. 159 concerning Vocational Rehabilitation of Employment of Disabled Persons, 1983, and the ILO Code of Practice on Managing Disability in the Workplace adopted in 2001. It works to increase knowledge on the training and employment of people with disabilities, by carrying out applied research relating to policy and practice, compiling and disseminating information, publishing guidelines and manuals, and sponsoring other research and reports.

The page Publications on Disability and Work lists many papers and publications available for download. Publications are available in English, Spanish, Dutch and French. The page is available on www.ilo.org/public/english/employment/skills/disability/publ/index.htm and additional information can be requested at disability@ilo.org.

EUROPEAN SOURCES

ANED

The Academic Network of European Disability experts (ANED) was created by the European Commission in December 2007. The aim is to establish and maintain a pan-European academic network in the disability field that will support policy development in collaboration with the Commission's Disability Unit.

ANED builds upon the expertise of existing disability research centres, supported by national experts, thematic *rapporteurs*, and links to relevant networks in the disability policy field. Its philosophy and aims support the objectives of European disability policy towards the goal of full participation and equal opportunities for all disabled people.

In this way, ANED provides a co-ordinating infrastructure of academic support for implementation of the European Disability Strategy and the United Nations Convention on the Rights of Persons with Disabilities.

The Network consists of institutional members, being academic institutions, and individual experts covering the EU Member States and the EFTA countries Iceland, Liechtenstein and Norway. The main themes addressed are the following:

- [Comparative data](#)
- [Monitoring rights](#)
- [Employment](#)
- [Social inclusion](#)
- [Independent living](#)
- [Law and Policy](#)

MISSOC

MISSOC, the 'Mutual Information System on Social Protection', was established in 1990 to promote a continuous exchange of information on social protection among the EU Member States. The system nowadays includes information on Social Protection in all 27 Member States, the three countries of the European economic area - Iceland, Liechtenstein and Norway - as well as Switzerland

MISSOC has grown into a central knowledge and information base for public authorities, professional users and citizens, providing up-to-date information on social protection legislation, benefits and conditions in all participating countries.

The information consists of regularly updated comparative tables covering all areas of social protection, as well as topical and analytical papers: comparative tables on social protection legislation, charts and a description of the organization of social protection in each country, and updated information on the social protection for self-employed.

The database contains the regularly updated MISSOC tables, covering all areas of social protection. The database allows the users to easily select the country or countries of interest in combination with the specific information fields they want to view on the screen and/or print-out.

MISSOC Info Bulletins provide more descriptive and comprehensive information in a broader perspective. Some Info Bulletins present the overall situation and major trends of social protection systems, while others go deeper into a specific subject. All Info Bulletins contain individual country reports as well as a cross-national comparative analysis.

The MISSOC Analysis provides an analytical overview of significant developments in a selected field of social protection. These documents should contribute to the work within the Open Method of Coordination in the field of social protection and social inclusion.

Additional information can be found at <http://www.missoc.org/MISSOCBETA/>

European Centre for Social Welfare Policy and Research

The European Centre is an international centre for social research, policy, information and training. It is an intergovernmental organization focused on social welfare, affiliated to the United Nations. It is located in Vienna (Austria) and its website is accessible at www.euro.centre.org

European Union of Supported Employment

The aim of EUSE is to facilitate the development of Supported Employment throughout Europe and

provide a platform, based in Northern Ireland, for networking with other organisations and associations at European and worldwide level. The main objective is to promote the Supported Employment Model through exchange of information and knowledge on good practice. This is achieved through a number of activities, such as conferences, political lobbying, and information exchange. Further information is available at www.euse.org

NATIONAL SOURCES – examples

ANED national reports

The Academic Network of Disability Experts (see ANED description above) provide a set of country report on different themes, including specific examples, case studies and best practices in the different EU countries.

Netherlands Organisation for Applied Scientific Research (TNO)

TNO is a knowledge organisation for companies, government bodies and public organisations. They provide contract research and specialist consultancy as well as grant licences for patents and specialist software. TNO tests and certifies products and services, and issues an independent evaluation of quality. They set up new companies to market innovations. It is based in The Netherlands and can be also found at www.tno.nl

REHADAT Information System on Vocational Rehabilitation

REHADAT is an information system supporting the vocational integration of people with disability. Eight databases provide detailed information on technical aids, case studies, literature, research, addresses, law, workshops and seminars. All information is available in German, 5 databases can also be searched in English. It is located in Köln (Germany) and can be accessed via www.rehadat.de.

REFERENCES

- Gladnet <http://digitalcommons.ilr.cornell.edu/gladnetcollect/>
- Source www.asksource.info/
- World Health Organisation www.who.int/en/
- ILO www.ilo.org/public/english/employment/skills/disability/publ/index.htm
- ANED
- MISSOC <http://www.missoc.org/MISSOCBETA/>
- European Union of Supported Employment www.euse.org
- Netherlands Organisation for Applied Scientific Research (TNO)
- www.tno.nl
- REHADAT Information System on Vocational Rehabilitation
- www.rehadat.de.